

CITY OF NORCROSS, GEORGIA

Incentive Programs For Electrical Service Customers Policy Of Marketing Programs

The City of Norcross is committed to providing reliable service, competitive rates, and service policies designed to assist customers in their purchase and use of electric service. To this end, the City of Norcross has adopted a policy to provide refunds to builders and property owners of residential dwellings that install electric water heaters and head pumps. In order to qualify for a refund, permission to install load management switches on air conditioning units and electric water heaters is required.

Electric Water Heater Installation Program

The City will provide a cash refund of **One Hundred and Fifty Dollars (\$150.00)** per unit to each builder or property owner that installs one or more electric water heaters to a new residential dwelling, and a cash refund of **One Hundred and Fifty Dollars (\$150.00)** to each property owner that replaces an existing gas water heater with an electric water heater.

In order to qualify for the full refund of \$150.00, **a forty (40) gallon or larger capacity water heater must be installed.** The cash refund will be made within (30) days after the City has inspected the installation of the new electric water heater(s) and, in the case of a replacement unit, verified a gas water heater was replaced with an electric water heater.

Heat Pump Installation Program

The City will provide a cash refund of **Six Hundred Dollars (\$600.00)** per unit for installation of one or more **two (2) ton or larger heat pump(s)** in a new residential dwelling. **One Hundred Dollars (\$100.00) per unit will be paid to the builder,** and **Five Hundred Dollars (\$500.00) per unit will be paid to the property owner** within thirty (30) days after the City has inspected the installation of the heat pump(s).

In the case in which a property owner installs one or more new **two (2) ton or larger heat pump(s) to an existing residential dwelling,** the City will provide a cash refund of **Five Hundred Dollars (\$500.00)** per unit to the respective property owner within thirty (30) days after the City has inspected the installation of the heat pump(s).

(Adopted by Norcross City Council on April 7, 1997)