



MAYOR **BUCKY JOHNSON** · MAYOR PRO TEM **CRAIG NEWTON** · COUNCILMAN **DAVID MCLEROY** · COUNCILMAN **CHARLIE RIEHM** ·  
COUNCILMAN **ROSS KAUL** · COUNCILMAN **ANDREW HIXSON** · CITY MANAGER **RUDOLPH SMITH** · CITY CLERK **SUSAN B. WUERZNER**

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December 12, 2011

On behalf of Norcross Mayor Bucky Johnson, Norcross' City Council and the entire staff at City Hall, I'd like to welcome you into the community. Among the services we offer our citizens are trash collection, yard debris collection and recycling. Gwinnett County is currently managing your trash collection – this service will become the City of Norcross' responsibility on January 1, 2012.

To make this transition as smooth and convenient as possible, please be aware of the following:

1. Beginning December 19<sup>th</sup>, our contractor Advanced Disposal will begin delivering two new 95-gallon wheeled carts to each residence. One cart will be for your trash; the second cart for your recyclable items.
2. There will be a 2-week overlap while you have carts from both Advanced Disposal (City of Norcross contractor) and the county contractor (your old carts and bins). During this time, please continue to use only your old trash bins, as the county service will continue through Dec. 31, 2011.
3. Beginning January 1, 2012, all of the old trash bins will be picked up by the county and Advanced Disposal will begin service.
4. Gwinnett County will refund you for any payments made for service in 2012; they have agreed to do this within 45 days of this letter being sent. No paperwork or application is required on your part - **you will automatically be refunded \$217 by Gwinnett County within the next 45 days.**
5. To sign up for 2012 sanitation services with the City of Norcross, please fill out the enclosed application and remit with payment in order to sign up for services (please see exceptions for property owners who are qualified seniors. *PLEASE NOTE: If you are the property owner and renting out your property to a tenant, neither you nor your tenant will qualify for the senior discount, regardless of your age.*)
6. **\*\*\*Your new service is only \$133.32 – you save \$86 annually while receiving expanded sanitation services with the City of Norcross\*\*\*\*\***

Your weekly collection dates will be different than before – both the City and Advanced Disposal will do everything possible to help remind you of pick up dates to get started. You will continue to receive weekly curbside garbage collection. Yard debris collection will be scheduled for every other week, and Advanced Disposal will collect a wide range of recyclable items in new 95-gallon, wheeled carts which will be emptied ***every other week***. Your new pick up schedule will be attached to your collection cart when it is delivered. Advanced Disposal will begin delivering new 95-gallon wheeled trash and recycling carts on December 19th; collection services will begin the first week of January, 2012.

To sign up for City sanitation services, or if you have questions about your trash collection, recycling service, please contact the City's General Administration offices at 770.448.2122, or email the City at [cleanandgreen@norcrossga.net](mailto:cleanandgreen@norcrossga.net). Both the City and Advanced Disposal are very pleased with the new service offering and look forward to making sure that you enjoy responsive customer service as well as an excellent collection program.

Rudolph Smith  
Norcross City Manager

65 LAWRENCEVILLE STREET, NORCROSS, GEORGIA 30071  
(678) 421-2027 UPSTAIRS CITY HALL (770) 242-0824 FAX (770) 448-2111 POLICE DEPARTMENT  
<http://www.norcrossga.net>



CITY OF NORCROSS APPLICATION FOR RESIDENTIAL SANITATION SERVICE

Please fill out and submit this application with a copy of your driver's license or another valid government-issued ID. Please print clearly and either email or fax to the numbers below or come to City Hall 8am – 5pm Mon. – Fri.

DATE OF APPLICATION: \_\_\_\_\_ SERVICE EFFECTIVE: January 1, 2012 – December 31, 2012

NAME OF APPLICANT: \_\_\_\_\_ HOME TEL #: \_\_\_\_\_

EMAIL: \_\_\_\_\_ CELL TEL #: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

CITY, STATE & ZIP: \_\_\_\_\_

MAILING ADDRESS (IF DIFFERENT FROM SERVICE ADDRESS): \_\_\_\_\_

SSN: \_\_\_\_\_ \* D.O.B: \_\_\_\_\_ \*\*62 OR OLDER ( )

EMPLOYER: \_\_\_\_\_ EMPLOYER ADDRESS: \_\_\_\_\_

EMPLOYER PHONE #: \_\_\_\_\_

PERSON (S) AUTHORIZED TO MAKE CHANGES ON ACCOUNT:

(PLEASE INDICATE NEXT TO EACH NAME WHAT RELATION THEY ARE TO YOU)

\*USED TO DETERMINE ELIGIBILITY FOR SENIOR CITIZEN DISCOUNT (62 AND OVER). THE SIGNEE APPLYING FOR SANITATION SERVICE FROM THE CITY OF NORCROSS CERTIFIES THAT HE/SHE HAS BEEN MADE AWARE OF THE CODES GOVERNING UTILITIES SET FORTH BY THE CITY ORDINANCE AND AGREES TO COMPLY WITH THEM. IF YOU ARE THE PROPERTY OWNER AND RENTING YOUR PROPERTY TO A TENANT, NEITHER YOU NOR YOUR TENANT WILL QUALIFY FOR THE SENIOR DISCOUNT (i.e. FREE SANITATION SERVICE).

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

PRINT NAME: \_\_\_\_\_

REMIT: \$ 133.32

\*\*IF YOU ARE A SENIOR (62 AND OLDER), THE PROPERTY OWNER AND LIVING AT THE SERVICE ADDRESS, NO AMOUNT IS DUE. APPLICATION AND COPY OF ID IS STILL REQUIRED FOR SERVICE.

FOR OFFICE USE ONLY:

TOTAL PAID: \$ \_\_\_\_\_ RECEIPT NUMBER: \_\_\_\_\_

NAME OF EMPLOYEE ACCEPTING APPLICATION: \_\_\_\_\_