



CITY OF NORCROSS APPLICATION FOR RESIDENTIAL UTILITY SERVICE

NEW APPLICATION FOR SERVICE: **EMAIL ADDRESS:** _____

OR

PREVIOUS ACCOUNT HOLDER: PREVIOUS ACCOUNT #: _____

DATE OF APPLICATION: _____ SERVICE START (NEXT DAY OR LATER): _____

NAME OF APPLICANT: _____

PRIMARY TEL. #: _____ ADDL.TEL. #: _____

SERVICE ADDRESS: _____

CITY, STATE, & ZIP: _____

MAILING ADDRESS (IF DIFFERENT FROM SERVICE ADDRESS): _____

SSN OR FED TAX ID NO: _____ *D.O.B: _____

***USED TO DETERMINED ELIGIBILITY FOR SENIOR CITIZEN DISCOUNT (62 AND OVER PROPERTY OWNER RESIDING IN THE PROPERTY).**

QUALIFIES FOR SENIOR CITIZEN DISCOUNT: YES NO

EMPLOYER: _____ EMPLOYER ADDRESS: _____

EMPLOYER PHONE #: _____

ANY ADDITIONAL PERSON (S) AUTHORIZED TO MAKE CHANGES ON ACCOUNT:

(PLEASE INDICATE NEXT TO EACH NAME HOW THEY ARE RELATED TO YOU)

CONTACT PERSON IN CASE OF EMERGENCY: _____

(PLEASE INCLUDE A VALID PHONE NUMBER AND ADDRESS)

THE SIGNEE APPLYING FOR UTILITY SERVICE FROM THE CITY OF NORCROSS CERTIFIES THAT HE/SHE HAS BEEN MADE AWARE OF THE CODES GOVERNING UTILITIES SET FORTH BY THE CITY ORDINANCE AND AGREES TO COMPLY WITH THEM.

SIGNATURE: _____ DATE: _____

PRINT NAME: _____

FOR OFFICE USE ONLY:

DEPOSIT AMOUNT:

ELECTRIC: \$ _____

DUMPSTER: \$ _____

TOTAL PAID: \$ _____

RECEIPT NUMBER: _____

NAME OF EMPLOYEE ACCEPTING APPLICATION: _____



GENERAL GOVERNMENT ADMINISTRATION DEPARTMENT

DEAR NEW UTILITY CUSTOMER:

Welcome to the City of Norcross. The choice you have made to reside here is an excellent one and we hope you will like it here. It is necessary to inform you that prompt and full payment is required once you receive your utility bill. This is required in order to pay our suppliers and to ensure that rates do not go up for our paying customers.

Attached are the general provisions that cover utility services. We would like you to take a few moments to review this page. If you have any questions, please ask. New accounts will be subject to a one-time \$40.00 connection charge on the 1st bill. The most important point to remember is payments are due by the 15th of the month (or other due date specified on your bill) and a late fee of 10% will be applied after that date. Failure to pay by 5:00pm on the due date will result in discontinuance of service after notice is served. The cost of serving you a notice will be an additional five (\$5.00) dollars. If payment has not been received by 10:00am on cut-off day, an additional fifty (\$50.00) dollars administration charge will be automatically added your account. If disconnecting services, you must do so in writing. You may find the disconnection form on our website or at our office. You are responsible for charges to your account until the disconnection form has been received.

If paying by mail, you must make sure our office receives your payment prior to the due date (postmark will not be recognized). We are not responsible for any payments that are not received on time due to problems with the mail. Also, if for some reason you do not receive a bill, you are still responsible for payment by 5:00pm on the due date. You may call our office if you do not receive a bill by the 2nd of the month or e-mail our office at GGA@norcrossga.net.

Once again, welcome to the City of Norcross and let us know of any problems, concerns, or suggestions of how to better serve you.

Please check each box below indicating that you have read and understand the information contained in this letter:

- Payment is due by 5:00pm on the 15th (or other due date specified on your bill)
- Additional \$50.00 will be added on cut-off day if payment has not been received by 10:00am
- Mail received in the office after 5:00 pm on the due date regardless of postmark will be assessed late charges/notice fees.
- Not receiving my bill does not relieve me of my payment.

Please sign below stating you are familiar with the rules and provisions regarding the supply of utility services in the City of Norcross.

(Signature of Applicant)

Date: _____

(Print Name of Applicant)