

Norcross Police Department

2011 Review



Agency 2011 Goals and Accomplishments

- The Norcross Police Department set out in 2011 to increase proactive patrol based on specific traffic and crime related indicators. A modified Data Driven Accident and Crime Trends (DDACT) program was initiated. The results of this initiative decreased the number of reported Robberies and Motor Vehicle Thefts for 2011 as compared to 2010.
- The agency developed and deployed a Professional Standard Unit to manage CALEA, State Certification and Internal Affairs. The unit was staffed with one (1) Lieutenant, who also managed the COPS Program.
- The agency deployed Power DMS document management system to reduce the amount of paper required to tracking and maintaining departmental policy, memorandums and orders.
- Patrol Operations increased the visibility in the downtown area through selective traffic enforcement and presence.
- Criminal Investigations developed and implemented a paperless Final Report system to the District Attorney's office that improved efficiency and reduce paper usage.
- The agency completed recertification of State Certification in June 2011.

2011 saw the retirement of Chief Dallas Stidd and the appointment of Chief Warren Summers. The much anticipated annexation of the Mitchell Road and Jimmy Carter area was voted on and approved for January 1, 2012.

2012 Goals and Objectives

- Development and Implementation of a Business Watch Program to increase security and cooperation for the City of Norcross business community.
- 2012 CALEA Meritorious Assessment. Marks the Norcross Police Department's 15th year of continuous accreditation with CALEA.
- Develop and implement a "Shift Specialization" Program to place specific designated and trained personnel on each patrol shift, to include, but not limited to, Crime Scene Technicians, Bilingual officers, Accident Investigators, Crisis Intervention officers and tactical officers.
- Develop and implementation of a specific unit to address street level drugs, vice and other specific criminal and traffic related offenses.

IA and Citizens Complaint Summary for 2011.

- Of the 10 Internal Affairs Investigations handled, six (6) were Sustained, three (3) were Not Sustained and one (1) was Unfounded.
- Of the 26 Citizen Complaints received; one (1) was referred to Internal Affairs, thirteen (13) were Unfounded, seven (7) Not Sustained, four (4) were Administratively Closed and one (1) Sustained.

	2010	2011
Calls For Service	19,765	18812
Case Reports	3468	3440
MURDER	0	0
RAPE / SEXUAL ASSAULT		
Rape	1	3
Sexual Assault	9	14
ROBBERY		
Business	7	9
Personal	24	6
Bank	0	1
Residence	6	3
ASSAULTS		
Aggravated	17	24
Simple	94	119
BURGLARY		
Residence	46	68
Commercial	43	51
THEFTS	241	318
MV THEFT	36	26
DUI Arrests	101	110
Arrest	1291	1157