

NORCROSS POLICE
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NORCROSS

2016 Annual Review



Bill Grogan

Chief of Police

POLICE

MISSION STATEMENT

The mission of the Norcross Police Department is to safeguard life and property, preserve the peace, prevent and detect crime, enforce the law, and protect the rights of all citizens. We are committed to working in partnership with the community to provide service with integrity and to always seek justice.

Message From The Chief

In February, Chief Summers retired after a long career in law enforcement. I am truly honored to be the next Chief of Police in the city where I was raised and love. My wonderful staff of 44 sworn officers and 17 civilians are committed to our core values of service, integrity and respect. We serve one of the most diverse communities in the nation. In a concerted effort to be transparent with the community, we strive for excellence in providing all of the requirements necessary from a full service modern police department. We are committed to meeting and maintaining the highest standards of police professionalism, and we understand the value of providing a superior level of customer service to those who live, visit and work in our fine city.

Please visit one of our many social media outlets.

Also available in Spanish: @NorcrossPolicia | facebook.com/norcrosspolicia

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2016 Notable Cases and Officers

August

Armed Robbery – Male subject robbed of cell phone in apartment complex while sitting in his vehicle. Sgt. Braud investigated and took multiple Felony warrants.

September

VGCSA – Male subject arrested for possession of numerous prescription pills without a prescription in the rear of the Red Roof Inn. Officers Thorpe and Moore.

October

Burglary - Residential Burglary. CSI was able to obtain an AFIS quality fingerprint from a broken window which lead to a warrant being taken against the offender. CSI Anderson and Detective McKinnon.

November

Armed Robbery/Aggravated Battery - Male victim assaulted with a handgun and robbed of cash at the Title Max. Suspect was arrested shortly after the crime at the rear of the Plaza. Sgt. Braud investigated and secured several Felony Warrants.

December

Aggravated Assault (D.V.) – Between roommates at apartment complex. Male suspect pulled a knife on his roommate and assaulted him. Warrants taken for Aggravated Assault and False Name and DOB. Officer Massey.

Internal Affairs / Complaints

Internal Affairs	2015	2016
Sustained	0	2
Not Sustained	1	0
Unfounded	0	1
Exonerated	0	0
Total	1	3

Citizen Complaints	2015	2016
Sustained	2	3
Not Sustained	0	0
Unfounded	4	5
Exonerated	3	0
Total	9	8

2016 Notable Cases and Officers

January

Armed Robbery - A female was robbed at gunpoint after getting into her vehicle at a Plaza on Beaver Ruin Road. Sgt. Braud investigated and arrested 2 suspects a few days after the crime.

February

Narcotics/Theft by Receiving - Male subject passed out in a vehicle in a hotel parking lot. Subject was charged with 2 counts of Theft by Receiving Stolen Property and 2 VGCSA charges. Det. Lindsay.

March

Armed Robbery Residence/Firearm - 2 arrests made after victim was robbed of her cellular phone at gunpoint by two males at an extended stay hotel. Sergeant Cardwell and Detective Aguilar.

April

Kidnapping - Male subject forced his ex-girlfriend into his vehicle at an apartment complex. He then drove her to another apartment complex where he assaulted her. Detective McKinnon.

May

Aggravated Stalking – 1 arrest made after suspect was parked within 100 feet of victim's home and was repeatedly ringing the doorbell for several hours. The victim had a Temporary Protective Order (T.P.O.) out on the suspect from DeKalb County. Officer Athas.

June

Armed Robbery/Aggravated Assault with a Knife/False Imprisonment – 1 arrest made after suspect hit victim in the head several times with a wrench, slashed at victim's throat repeatedly with a knife, and held victim against her will in a vehicle at one of the gas stations in the city. Detective Lindsay.

July

Entering Auto – 1 arrest made after officers apprehended a fleeing suspect who broke into cars at KRC Hilltop apartments on Brook Hollow. Officer Ferguson and K9 Officer Butler.

VALUES STATEMENT

To demonstrate our commitment to our profession and to the public, we, the members of the Norcross Police Department, subscribe to the following values:

Service - We are committed to providing law enforcement services at the highest professional level and treating all parties with dignity and respect.

Integrity - We are dedicated to maintaining the highest moral standards by embracing the principles of honesty and trust.

Justice - We are devoted to justice by performing our duties fairly and impartially, without favor or ill will.

Agency Accreditation & State Certification

The Norcross Police Department has been accredited since 1997. In March, 2016 the agency received its 7th CALEA reaccreditation. CALEA has since then changed to yearly semi-audits and in December we passed all inspected areas.



The purpose of CALEA's Accreditation Program is to

improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

The Norcross Police Department was once again awarded State Certification in 2014.



Certification is a progressive and time-proven way of helping law enforcement agencies calculate and improve their overall performances. The foundation of certification lies in the promulgation of standards containing a clear statement of professional objectives.

Accomplishments, Goals, Statistics

2016 Accomplishments

- ◆ CALEA Reaccreditation awarded in March.
- ◆ Accidents increased by 3% from 2015 to 2016, substantially less than the 19% increase from 2014 to 2015.
- ◆ 8-person Mobile Field Force (CET) implemented, equipped, and completed quarterly training with Gwinnett County units.
- ◆ Created the Special Response Team (SRT) and began monthly training.
- ◆ Officers completed scenario-based firearms training (FATS) at the Duluth Police Department.
- ◆ Implemented a web-based extra duty job program to manage selection of personnel for jobs.

2017 Goals

- ◆ Create and fill a Crime Analyst and Administrative Specialist position to conduct crime analysis and consolidate numerous administrative duties in Support Services.
- ◆ Reduce crime at City hotels by 25% through enforcement of the newly adopted City Hotel/Motel ordinance.
- ◆ Begin the process of replacing Police Department Computer Dispatch and Records Mgmt Software with a more reliable and useful system with goal of being in use by 2018 year end.
- ◆ Re-establish the Neighborhood watch (PACT) program by September of 2017 and require department wide participation by assigning 1 officer to each neighborhood.
- ◆ Improve employee morale and retention with any necessary salary adjustments based on Human Resources market study being conducted in '16 and '17.

Traffic Statistics

In 2016 the Norcross Police Department conducted over 11,200 traffic stops, worked nearly 2,000 vehicle accidents, issued 8,667 citations, 4,596 warnings and made nearly 1,500 Arrests.

Training

Agency personnel completed over 3,800 hours of training that averaged approximately 87 hours per officer.

Statistics Comparison / 2015 and 2016

	2015	2016
Population (Estimated)	16,000	16,000
Case Reports	5362	5181
Murder	1	0
Rape	3	6
Robbery (all)	47	49
Assaults		
Aggravated	34	40
Simple	188	207
Burglary		
Residential	94	59
Commercial	38	52
Thefts	299	298
Entering Autos	134	135
MV Theft	113	84
Vehicle Accidents	1952	2014
Arrests	1500	1455

