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# NORCROSS

2017 Annual Review



**Bill Grogan**

Chief of Police

# POLICE

## 2017 Notable Cases and Officers

### MISSION STATEMENT

The mission of the Norcross Police Department is to safeguard life and property, preserve the peace, prevent and detect crime, enforce the law, and protect the rights of all citizens. We are committed to working in partnership with the community to provide service with integrity and to always seek justice.

### Message From The Chief

In 2017 our outstanding staff of 44 sworn officers, 17 civilians, and 2 part-time officers collaboratively lowered overall crime in Norcross by 5%, including major crime by 12%. They also lowered crime in the City's 14 hotels by 25% and decreased vehicle crashes 15%. We remain committed to our core values of service, integrity and respect. We serve one of the most diverse communities in the nation. In a concerted effort to be transparent with the community, we strive for excellence in providing all of the requirements necessary from a full service modern police department. We are committed to meeting and maintaining the highest standards of police professionalism, and we understand the value of providing a superior level of customer service to those who live, visit and work in our fine city.

Please visit one of our many social media outlets.

Also available in Spanish: @NorcrossPolicia | facebook.com/norcrosspolicia

**August - Aggravated Assault On L.E. Officer (Firearm)/Obstructing L.E.** – K9 Officer Butler made a traffic stop and the driver reached inside the vehicle and pulled a gun out from under the seat. Officer Butler struggled with the suspect for possession of the gun and the suspect was able to get free and run off. Sgt. Veasley later located and arrested the suspect with the help of Lt. Wolfe. 2 felony warrants were taken out against the suspect.

**September - VGCSA Trafficking** – While patrolling a hotel parking lot, Officer Thorpe discovered 2 suspicious males. Both attempted to run. Officer Thorpe was able to catch one of the suspects who he believed to be armed. The suspect had methamphetamine, cocaine and heroin in his possession. He was charged with several counts of VGCSA Trafficking, Possession and Obstruction.

**October - Aggravated Assault (Firearm)** – 2 Juvenile suspects discharged a firearm in front of a residence after a dispute at a Halloween party. They were later identified and arrested by our Crime Suppression Team.

**November - Aggravated Battery** - A domestic related incident in the parking lot of a Waffle House resulted in the victim's girlfriend's brother driving at and striking the victim. CST investigated and Detective Lindsay arrested and charged the suspect with Aggravated Battery.

**December - Murder** – 2 men drove to the Global Mall parking lot where one shot and killed the other. The case was turned over to the GBI for investigation. GBI and our CST members identified, located, and arrested the suspect in Dekalb County the following day

## Internal Affairs / Complaints

Internal Affairs	2016	2017
Sustained	2	2
Not Sustained	0	0
Unfounded	1	2
Exonerated	0	0
<b>Total</b>	<b>3</b>	<b>6*</b>

\*2 Internal Affairs investigations ongoing

Citizen Complaints	2016	2017
Sustained	3	2
Not Sustained	0	2
Unfounded	5	9
Exonerated	0	3
<b>Total</b>	<b>8</b>	<b>16</b>

## 2017 Notable Cases and Officers

### January

**Murder** - 3 men shot and killed a man in side a hotel room at the Knight's Inn. One suspect fled to Mexico. GBI Agents and NPD Detectives arrested the other suspect a couple of days later.

**Aggravated Assault (Firearm)/Armed Robbery** - Suspect fired into a parked vehicle occupied by a female and male. Male victim was struck in the arm. Suspects took black duffle bag from trunk of vehicle.

**February - Aggravated Assault on L.E. Officer (W/Vehicle)/Other Felonies** – Officer attempted to stop a driver upon seeing the subject driving recklessly. The driver pulled into a driveway and then reversed out of the driveway after the officer exited his vehicle, nearly hitting the officer and then fleeing the scene. Suspect apprehended and arrested.

**March - Commercial Burglary** - Male suspect broke into landscaping company and stole numerous pieces of landscaping equipment. The suspect was identified and arrested. Detective was also able to link this suspect to at least 3 other commercial burglaries in the city.

**April - Theft by Taking (Auto)** - 2 suspects stole a vehicle that was left running outside of the QT on Beaver Ruin Road. They later set the vehicle on fire outside of our jurisdiction. A joint investigation by Gwinnett Fire and NPD Detectives led to the identification and arrest of the 2 suspects.

**May - Aggravated Assault (Firearm)** – 4 suspects were involved in a drive-by shooting where shots were fired into a residence. An 8-year-old boy was struck by one of the rounds. Detectives investigated and identified/arrested all 4 suspects.

**June – Home Invasion** - 2 suspects forced their way into the victim's apartment as he opened his door to leave for work. A large amount of cash and 2 firearms were stolen from the victim. CST was successful in identifying 3 suspects.

**July - Burglary (Residential)** – Officers were dispatched to a Burglary in progress. 2 Suspects (1 adult, 1 Juvenile) were later identified, arrested and charged with numerous crimes.

## VALUES STATEMENT

To demonstrate our commitment to our profession and to the public, we, the members of the Norcross Police Department, subscribe to the following values:

**Service** - We are committed to providing law enforcement services at the highest professional level and treating all parties with dignity and respect.

**Integrity** - We are dedicated to maintaining the highest moral standards by embracing the principles of honesty and trust.

**Justice** - We are devoted to justice by performing our duties fairly and impartially, without favor or ill will.

## Agency Accreditation & State Certification

The Norcross Police Department has been accredited since 1997. In March, 2016 the agency received its 7th CALEA reaccreditation. CALEA has since then changed to yearly semi-audits and in December, 2017 we passed all inspected areas.

The purpose of CALEA's Accreditation Program is to



improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

The Norcross Police Department was once again awarded State Certification in 2017.



Certification is a progressive and time-proven way of helping law enforcement agencies calculate and improve their overall performances. The foundation of certification lies in the promulgation of standards containing a clear statement of professional objectives.

## Accomplishments, Goals, Statistics

### 2017 Accomplishments

- ◆ State of Georgia Recertification awarded in December.
- ◆ Accidents decreased by 15% from 2016 to 2017 after consistent increases each of the previous 3 years.
- ◆ The enforcement of the new hotel ordinance helped to decrease major crimes at our hotels by 25% from the previous year.
- ◆ Special Response Team (SRT) now operational after months of training.
- ◆ A comparative pay study was done by HR and many salaries were increased. This improved employee retention by 50%. At the end of 2017 we were fully staffed in Patrol, Traffic unit, CID, Code Enforcement, Records and Communications.
- ◆ The department established and filled a Crime Analyst position.
- ◆ Identified vendor to replace CAD/RMS software via RFP process. Expected implementation in 2018.

### 2018 Goals

- ◆ Reduce major crimes in City hotels/motels by 10% through directed patrol and enforcement of the City's hotel ordinance.
- ◆ Reduce traffic accidents by 10% by targeting high accident/traffic areas with police presence and enforcement of State traffic laws.
- ◆ Increase solve rate of Identify Fraud cases to 30% from
- ◆ Increase the number of counter-vice (prostitution) enforcement details to include increased participation with the FBI's MATCH task force and Gwinnett County SIS.
- ◆ Reduce at fault police department vehicle accidents by 25% by receiving training through LGRMS' distracted driving simulator and backing courses.

### Traffic Statistics

In 2016 the Norcross Police Department conducted nearly 16,000 traffic stops, worked about 1,650 vehicle accidents, issued nearly 10,000 citations and 5,000 warnings and made nearly 1,650 Arrests.

### Training

Agency personnel completed over 3,200 hours of training that averaged approximately 70 hours per officer.

## Statistics Comparison / 2016 and 2017

	2016	2017
<b>Population (Estimated)</b>	16,000	16,000
<b>Case Reports</b>	5181	4970
<b>Murder</b>	0	2
<b>Rape</b>	6	5
<b>Robbery (all)</b>	49	20
<b>Assaults</b>		
Aggravated	40	48
Simple	207	147
<b>Burglary</b>		
Residential	59	47
Commercial	52	79
<b>Thefts</b>	298	273
<b>Entering Autos</b>	135	122
<b>MV Theft</b>	84	78
<b>Vehicle Accidents</b>	1996	1692
<b>Arrests</b>	1455	1649

