

NORCROSS POLICE
STAY CONNECTED



NON-EMERGENCY: 770.448.2111



EMERGENCY: DIAL 911



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NORCROSS

2018 Annual Review



Bill Grogan

Chief of Police

POLICE

MISSION STATEMENT

The mission of the Norcross Police Department is to safeguard life and property, preserve the peace, prevent and detect crime, enforce the law, and protect the rights of all citizens. We are committed to working in partnership with the community to provide service with integrity and to always seek justice.

Message From The Chief

In 2018 our wonderful staff of 44 sworn officers, 17 civilians, and 2 part-time officers reduced the number of residential and commercial burglaries 36% from 2017 and burglaries are now down 42% from the previous 5 years' average. Aggravated Assault crimes were down substantially from 2017. Vehicle crashes continued to decline in 2018; 5% down from 2017. Crimes on hotel properties stayed about the same as prior year which was 22% lower than the average of the previous 5 years. We remain committed to our core values of service, integrity and respect. We serve one of the most diverse communities in the nation. In a concerted effort to be transparent with the community, we strive for excellence in providing all of the requirements necessary from a full service modern police department. We are committed to meeting and maintaining the highest standards of police professionalism, and we understand the value of providing a superior level of customer service to those who live, visit and work in our fine city.

Please visit one of our many social media outlets.

Also available in Spanish: @NorcrossPolicia | facebook.com/norcrosspolicia

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2018 Notable Cases and Officers

August – Patrols officers found a vehicle stopped in the middle of Buford Hwy at 2:00 am. The driver was slumped over the wheel, passed out, heavily intoxicated. He was found to be under the influence of drugs and arrested. Cocaine, meth, heroine, Xanax, and marijuana was in his possession. He was arrested.

September - Armed Robbery - Employee at Sommy Food Mart on Beaver Ruin was robbed by a suspect wielding a hammer. Officers located the suspect nearby and after a physical altercation with officers he was arrested.

October - Prostitution – An investigation into possible prostitution inside a Spring Lake apartment on Brook Hollow led to the arrest of 2 Asian females for prostituting.

November - Identity Fraud - A man tried to obtain a \$50k loan at Regions Bank using false identification documents including W2's and a fake GA license. He was caught on scene by officers and arrested.

December - Entering Autos - Suspects entered an unlocked vehicle on Nesbit and took a .380 handgun. A few days later patrol officers caught 2 males attempting to enter cars in the same area. One suspect had the stolen .380 in his possession. They were arrested.

Armed Robbery – A man robbed the counter clerk at the Guest Inn on Ptree Industrial of cash at gun point. The City's hotel ordinance requires usable quality CCTV. Guest Inn was notified previously to improve their system. Because of their improvements, the suspect was seen on video leaving room 135, walking to the lobby, committing the crime, and leaving in a taxi. He was later arrested.

Internal Affairs / Complaints

Internal Affairs	2017	2018
Sustained	2	0
Not Sustained	0	0
Unfounded	4	1
Exonerated	0	0
Total	6	1

Citizen Complaints	2017	2018
Sustained	2	4
Not Sustained	2	5
Unfounded	9	27
Exonerated	3	0
Total	16	*40

*2 misconducted not based on complaint

2018 Notable Cases and Officers

January - Armed Robbery - A man robbed a Red Roof Inn employee at gunpoint. CST Detective Coleman Lindsay noted in his report "CST was able to develop leads on this case primarily due to last year's city hotel ordinance rollout." From the hotel's video surveillance Det Lindsay eventually ID'd and charged the suspect.

February - Entering Auto - A vehicle parked at Pappadeaux was broken into after 10:00 pm. \$7k worth of jewelry, laptop, clothing and the victim's suitcase was stolen. The next day Brookhaven PD arrested 4 males in possession of the stolen items. They were charged with the Norcross crime as well.

March - Commercial Burglary - 2 males from the Liberty Heights neighborhood burglarized the Georgia Pacific training facility on Guthridge Ct off Ptree Ind Blvd stealing sprinkler parts. Investigation by CST detectives later led to their arrest.

April - Theft/Fraud - Victim tried to sell used laptop but was given over \$400 in fake currency for it. Video surveillance from the City's LPR/PTZ camera system captured the suspect's vehicle and Alabama plate. Owner told detectives her nephew drives the vehicle. Further investigation confirmed nephew as suspect and he was charged with Theft by Deception.

May - Burglary - A Bella Apartments home was burglarized early afternoon and a gold necklace was stolen. The night before several residents reported people trying to break apartment windows with rocks. Management helped ID suspects who later admitted to patrol officers they threw the rocks and burglarized the apartment.

June - Occupants of an unlawfully parked vehicle at the Motel 6 on Ptree Industrial were contacted and found to be in possession of a stolen Glock 9mm pistol. The pistol was loaded with 17 rounds. The occupants were arrested.

July - Hit and Run / Homicide by Vehicle - A 2 car accident on Jimmy Carter at S Peachtree led to the death of the driver struck by the at fault (hit and run) vehicle. Suspect vehicle was left at the scene and through an extensive investigation, the driver was identified and arrested.

VALUES STATEMENT

To demonstrate our commitment to our profession and to the public, we, the members of the Norcross Police Department, subscribe to the following values:

Service - We are committed to providing law enforcement services at the highest professional level and treating all parties with dignity and respect.

Integrity - We are dedicated to maintaining the highest moral standards by embracing the principles of honesty and trust.

Justice - We are devoted to justice by performing our duties fairly and impartially, without favor or ill will.

Agency Accreditation & State Certification

The Norcross Police Department has been accredited since 1997. In March, 2016 the agency received its 7th CALEA reaccreditation. CALEA has since then changed to yearly semi-audits and in December, 2017 we passed all inspected areas.



The purpose of CALEA's Accreditation Program is to

improve the delivery of public safety services, primarily by: maintaining a body of standards, developed by public safety practitioners, covering a wide range of up-to-date public safety initiatives; establishing and administering an accreditation process; and recognizing professional excellence.

The Norcross Police Department was once again awarded State Certification in 2017.



Certification is a progressive and time-proven way of helping law enforcement agencies calculate and improve their overall performances. The foundation of certification lies in the promulgation of standards containing a clear statement of professional objectives.

Accomplishments, Goals, Statistics

2018 Accomplishments

- ◆ Our Crime Suppression Team detectives solved approximately 60% of all reported Armed Robberies in 2018. By far that is the highest percentage solve rate the department has had in the past 5 years.
- ◆ 55% of all aggravated assaults investigated were solved.
- ◆ Vehicle crashes decreased by 5% from 2017 to 2018 and are down 20% from 2016.
- ◆ 100% of the use of force incidents officers were involved in were found to be within NPD policy. We take great pride in analyzing all incidents where force had to be used to make sure they fall within policy guidelines.
- ◆ Residential and Commercial Burglaries were reduced 35% from 2017.

2019 Goals

- ◆ Our goal is to go live with our new CAD/RMS Police software in April. This has been a lengthy process due to data transfer, setup, and training.
- ◆ Unfortunately 2018 saw a 23% increase in Entering Autos from the prior 5 year average. Our goal is to reduce it in 2019 by the same % through training we will receive in February on the topic and by increasing visibility in neighborhoods and parking lots. We also had 25 more stolen vehicles than the prior year—consistent with the large increase in Entering Autos. Our goal is to reduce both back to prior years' averages.
- ◆ Reduce at fault police department vehicle accidents by 25% by implementing targeted driver training scheduled for February.
- ◆ Reduce major crimes in City hotel/motels by 10% through directed patrol, compliance checks, and enforcement of all City Hotel Ordinances.

Traffic & Arrest Statistics

In 2018 the Norcross Police Department conducted over 12,000 traffic stops, worked about 1,600 vehicle accidents, issued nearly 8,000 citations and 4,000 warnings and made 1,500 Arrests.

Training

Agency personnel completed over 4,000 hours of training that averaged approximately 75 hours per officer.

Statistics Comparison / 2017 and 2018

	2017	2018
Population (Estimated)	17,000	17,000
Case Reports	4970	4637
Murder	2	1
Rape	5	4
Robbery (all)	36	30
Assaults		
Aggravated	34	22
Simple	147	155
Burglary		
Residential	47	36
Commercial	79	47
Thefts	163	135
Entering Autos	111	165
MV Theft	74	100
Vehicle Accidents	1692	1623
Arrests	1649	1500

