

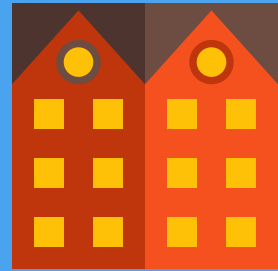
Multi-Family Toilet Rebate Program



Description and Process

To further water efficiency in Metro Atlanta in 2019 the toilet rebate program expanded to include multi-family properties:

- Apartments
- Condominiums
- Town home communities



PROGRAM REQUIREMENTS

1.1 or lower gpf

\$75 rebate

1.28 gpf

\$50 rebate

- Multi-family residential property must be on a master meter
- Property must be built in **1993 or earlier**
- **Must replace at least 30 toilets**
- Must apply for the rebate through the account owner/association
- **\$75 rebate: 1.1 or less WaterSense labeled UHET**
- **\$50 rebate: 1.28 gpf WaterSense labeled HET**

Properties not eligible:

- Individual residents living in multi-family housing
- Institutional or commercial properties
- Properties that have already received a rebate through the program
- Past due water accounts
- Properties replacing old toilets with flush-valve toilets

PROGRAM ADMINISTRATION

The Metro Water District will:

- Coordinate and manage the rebate program, including handling customer questions and applications
- Invoice water utilities administrative fee for each application sized to cover the cost

Multi-Family Toilet Rebate Program Administrative Fee

Applications with **30 to 90 toilet** rebates: \$400 per application

Applications with **91 or more toilet** rebates: \$675 per application

WAYS CUSTOMERS CAN APPLY



WWW.NORTHGEORGIAWATER.COM/TOILETREBATE



toiletrebate@northgeorgiawater.com



404.463.8645



SCAN ME

Multi-Family Toilet Rebate Program

Description and Process

REBATE PROGRAM PROCESS

Customer submits pre-approval application to the Metro Water District **before** purchasing or installing toilets.

Pre-approval application **must** include:

- Name and contact information for applicant
- Name, address and age of the building
- Most recent water bill (past due bills are ineligible)
- Spreadsheet listing each unit by:
 1. Address
 2. Number of Toilets
 3. Flush volume of each existing toilet
 4. Flush volume of each new toilet (new toilets must all be the same flush volume)
- Additional Option - Utility performs physical inspections of existing toilets: Each utility may choose to perform inspections, including inspecting all units or a random sampling, of existing toilets before new toilets are installed. District staff will provide virtual post-inspections.
- The District approves application for **90 days** after verifying availability of funds, and sends pre-approval notification for customer to purchase toilets.
- Customer purchases WaterSense Ultra-High Efficiency Toilets (UHET) or High Efficiency Toilet (HET) and they installed within 90 days of pre-approval (installation may be completed by plumber or maintenance staff).
- Customer submits post-installation documentation



POST-INSTALLATION VERIFICATION

In all cases the District would request and review the following documents:

1. Virtual inspection of a selection of toilets with applicant providing a visual inspection of new toilets with District staff. Inspections includes verification of toilet model number and flush volume.
2. Original receipts showing costs and model of new toilets
3. Completed spreadsheet for each unit with new toilet information, including number of toilets, model number and the flush volume
4. Signed certification by applicant that all information is true and correct to the best of their knowledge

Additional Options:

- **Recycling Verification:** Utility may require recycling as verification of toilet disposal and destruction. Customer will need to include loading ticket from recycler to the District based on contract language.
- **Utility Performs Physical Inspection:** Utilities may elect to conduct physical inspections at their discretion

Utility will issue rebates to approved customers and notify
District of approvals

The District notifies customers of approval of rebate as a
water credit on the customers water bill